

Dear PEPPS Community

This week we celebrate our schools' success. Last weekend, our audited financial statements were presented to the Board by our auditors, DZB. I am delighted and proud **that all of our schools received a clean audit**, as is our annual habit. We are obliged to spend all school fees on the betterment of the education that we provide to our pupils.

PEPPS tries to keep our fees as low as possible while providing excellent education. We do not offer any scholarships, so **each family pays their fair share towards the education provided**. Mr Stamp, from DZB, commended us on our excellent fee recovery during a Covid year. He was also impressed that we managed to build new facilities on all campuses over the last year. In short, **PEPPS continues to responsibly use our fee income to provide an excellent education**.

Last week we ran a **survey to gauge parental satisfaction**. The feedback was overwhelmingly positive. **Thank you for valuing what we do.**

The survey was anonymous, so we cannot address individual concerns personally. **If you have a pressing specific concern, please communicate directly with your school's Head**. We can then answer your concerns and compliments directly.

I also encourage you to use your **Parent Forum Representative to bring compliments and concerns to the school management team**. The contact details of the parents on each school's Parent Forum will be shared during this week. **Our Parent Forum is a conduit through which compliments and concerns can be shared with the school**. All parents are invited to be part of the Forum annually. The school values our communication with our parents.

In the survey's open-ended question, there was no trend in the issues mentioned. We shall take note of each written comment and try to address them over the next few weeks, where possible.

Nearly 600 parents responded to the survey and we are grateful for your input. Please see the feedback below. Having **93% of our parents willing to recommend our school to friends and family** is gratifying. The fact that **95% of our parents believe that we provide a top-class education** is encouraging. **We remain committed to continuing to serve our families in the future.**

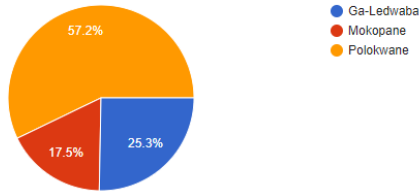
Fees are a delicate issue since excellent education does cost money, so we cannot make the fees too low without compromising the quality of the education provided. It is important for parents to **compare our fees and our 'product'** with other schools in Limpopo and around the country. Generally, comparable schools are more expensive than PEPPS and those that are less expensive have larger class sizes and fewer offerings beyond the classroom.

Independent schools are obligated to pay almost every expense out of fee-income. If we want to have lovely and well-maintained facilities that enhance education as well as top-class teachers, we are going to have to pay a fair fee for the service.

PARENT SURVEY FEEDBACK

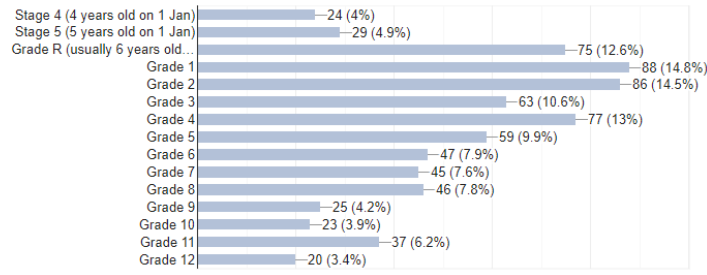
Which PEPPS school does your child attend?

593 responses



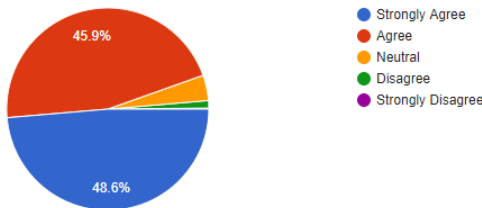
My child/children are in Grade/s

593 responses



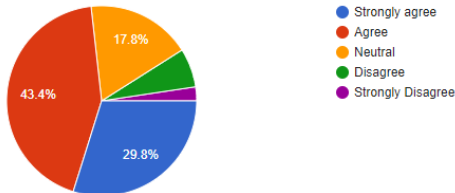
Although we recognise that at times we are not perfect, PEPPS works tirelessly to deliver excellent education. My child is receiving a top-quality education at PEPPS.

590 responses



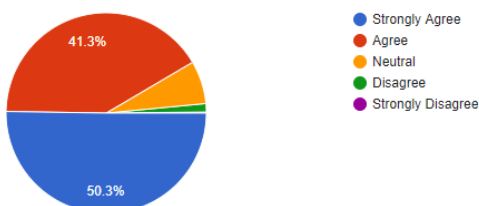
PEPPS wishes to hear the voice of parents. Annually, in the State of PEPPS Address, parents are invited to join the Parent Forum. This is a group that meets quarterly with the Head of each school to share compliments and concerns in order to constructively assist in improving the education provided at PEPPS. Parent Forum representatives can be contacted by other parents to highlight 'big picture' observations and ideas. I am aware of the Parent Forum at PEPPS and its role in the school.

590 responses



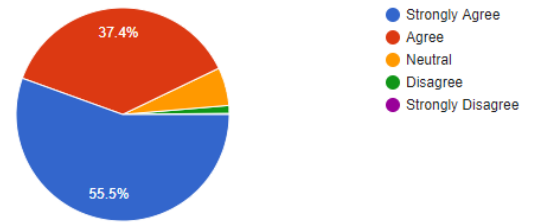
PEPPS has focused on ensuring well-being of our pupils and staff through explicit social and emotional learning (SEL) programmes. My child is treated kindly and is generally happy at PEPPS.

591 responses



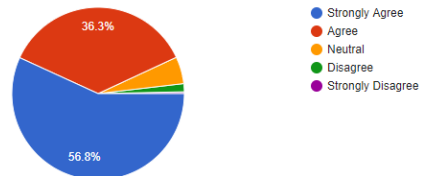
I would recommend PEPPS, as a school, to friends and family.

589 responses



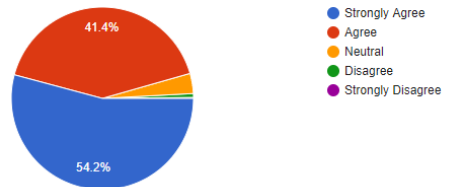
PEPPS has worked very hard at improving our communication with parents. We send regular email communication and encourage parents to email teachers if they have a compliment or concern. We outline lessons, keep a calendar and schedule assessments on myHomework in our effort to 'keep parents in the loop' and we share real-time marks with parents throughout the term using the ADAM platform. PEPPS communicates effectively with pupils and parents.

593 responses



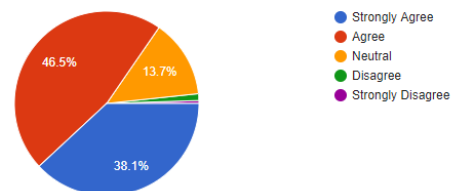
PEPPS prides itself on starting with meaningful lessons on the first day of each term and continuing with enriching teaching every day until the last day of each term. PEPPS constructively educates pupils throughout the year.

589 responses



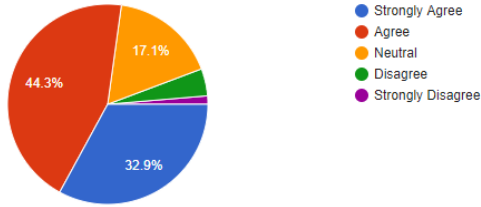
PEPPS has access control security and camera monitoring on each campus in order to protect our pupils. We also are vigilant in our COVID health and safety protocols. Every year each campus is inspected and certified by a Health and Safety Officer for compliance. Reasonable steps are implemented at PEPPS to keep pupils safe and secure.

591 responses



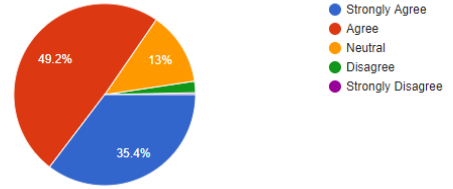
PEPPS works very hard at providing an excellent education at an affordable price. Our expenses are met almost exclusively through the collection of school fees and our fees are significantly lower than many independent schools in the province and the country while we deliver a quality education that habitually results in a 100% IEB matric pass rate in our College. Our fees are inclusive of many stationery items and compulsory outings and we have no compulsory add-ons to the fee account throughout the year. PEPPS delivers a value for money education.

592 responses



PEPPS has invested heavily in buildings on all campuses over the last year and we are very proud of our buildings. I can see my fees at work improving the facilities at PEPPS.

591 responses



PLEASE NOTE: Due to a staff training opportunity on 12-7-2021, school and lessons will start for the pupils on Tuesday 13-7-2021, at all PEPPS Schools.



Yours in healthy and safe education,

Annabel Roberts

PEPPS Executive Head